



News Release

For Immediate Release:

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Local Moving Company Earns Customer Loyalty Award

National organization awards Make A Move with top quality honor

Charlotte, NC — Make A Move, an agent of **Bekins Van Lines**, recently earned the distinctive Customer Loyalty Award, an award from the van line honoring moving companies that achieve a [Net Promoter Score®](#) (NPS) of 70 or above.

"Our agents go above and beyond to create really wonderful experiences for our customers," said Mark Kirschner, CEO of Bekins Van Lines. "An NPS score of 70 is world class, up there with Apple and Southwest Airlines. We're proud to announce that **Make A Move** has done such a wonderful job of treating people well in 2020 that they garnered this rating from customers."

The Customer Loyalty program is designed to recognize moving companies in the Bekins Van Lines network that offer the highest possible quality experiences to those using their services. Agents must receive at least ten responses throughout the program year and meet or exceed the van line's average response rate.

Make A Move is located at 6100 Harris Technology Blvd, Ste. G, Charlotte, NC 28269 and can be reached at (704) 378-8588 and online at www.MakeAMoveToday.com

About Bekins Van Lines

The Wheaton Group is one of the world's most highly regarded providers of transportation services. The van line owns five household goods relocation brands, Wheaton World Wide Moving, **Bekins Van Lines**, Stevens Worldwide Van Lines, Arpin Van Lines and Clark & Reid. The van line is the fourth largest household goods carrier. Headquartered in Indianapolis, Ind., through its brands Wheaton offers private and corporate domestic and international household goods relocation services as well as special commodities and logistic services. The United States military is one of the company's largest customers. The van line is partner to 400 Wheaton, Bekins, Stevens, Arpin and Clark & Reid agents nationwide. **To learn more, visit www.bekins.com/why-bekins/partners.**

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